



FortiToken Transfer

**For iPhone and Android
IT Support**

Important notes before starting

- Your phone will send a QR code/transfer code to your work email. Make sure you have access to work email.
- You will have **24 hours** to activate your token.
- Disconnect from company Wi-Fi.
- Use guest/home Wi-Fi or 4G/5G connection.

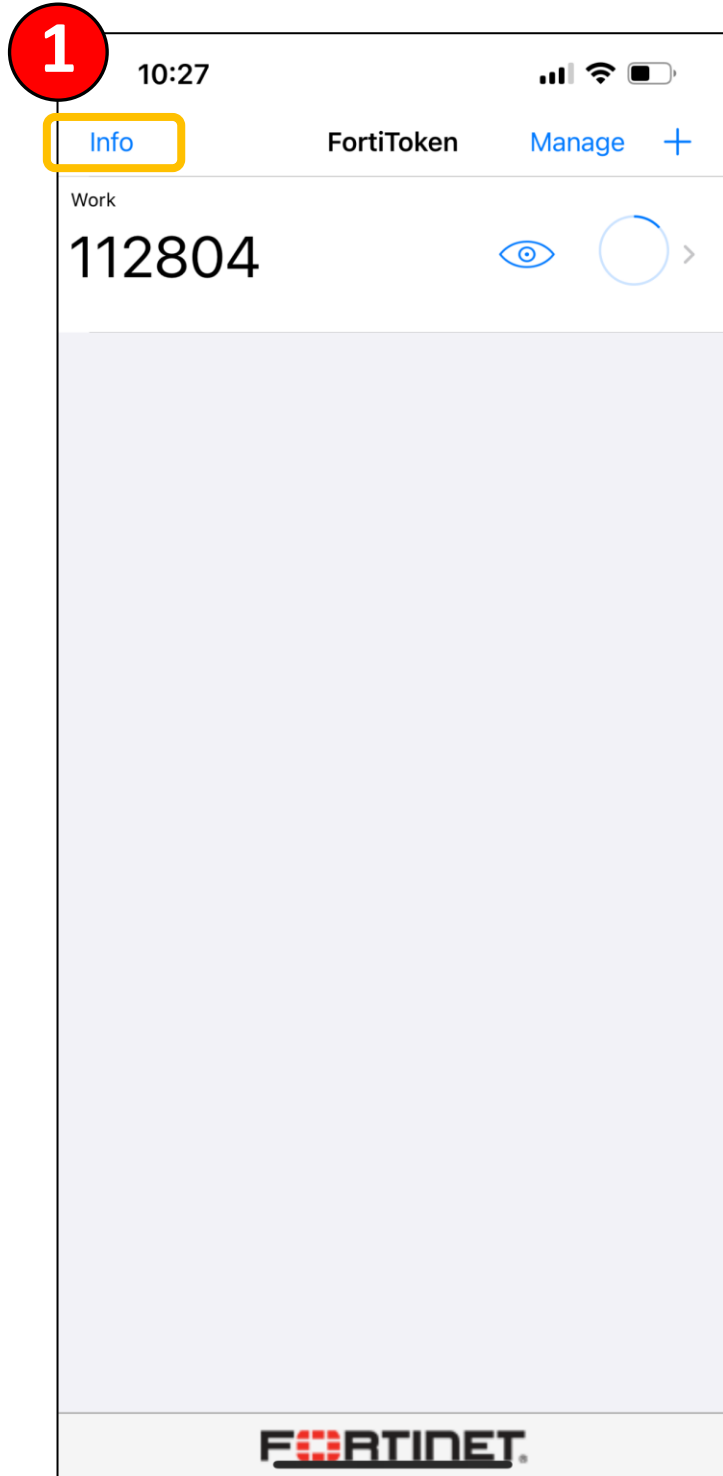


iPhone

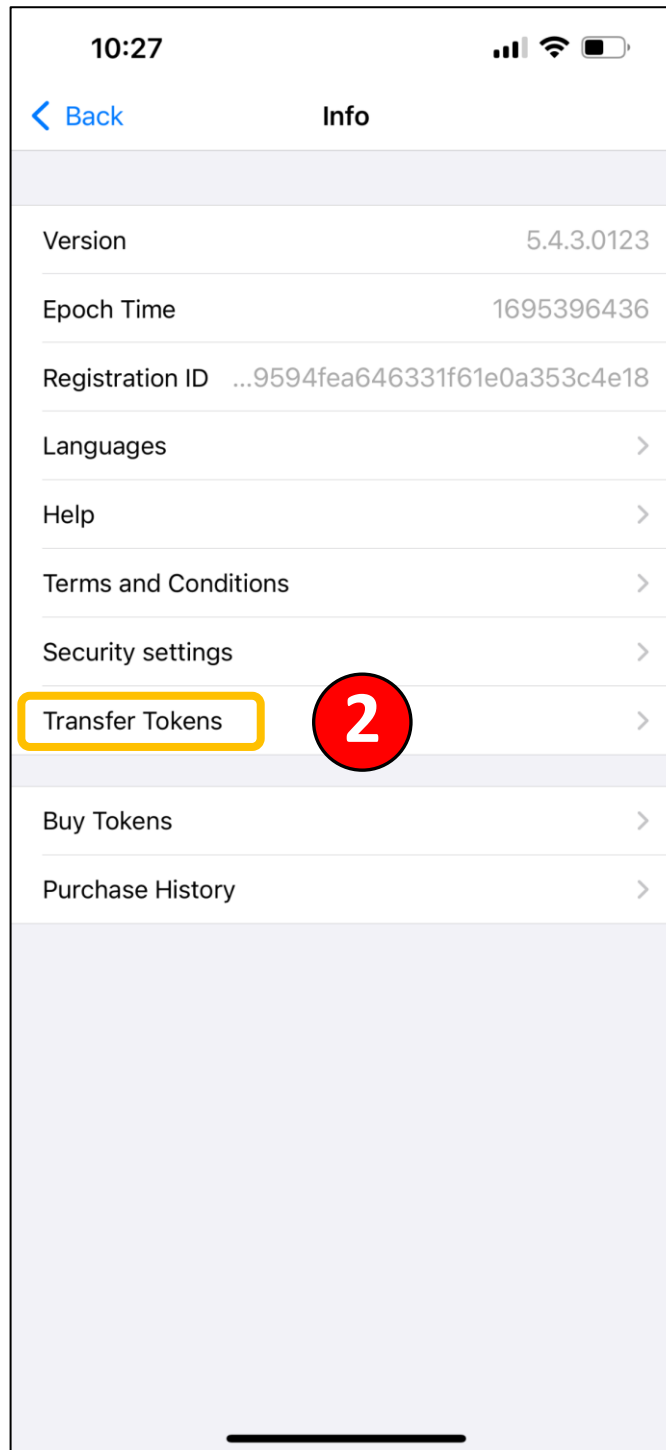


Android

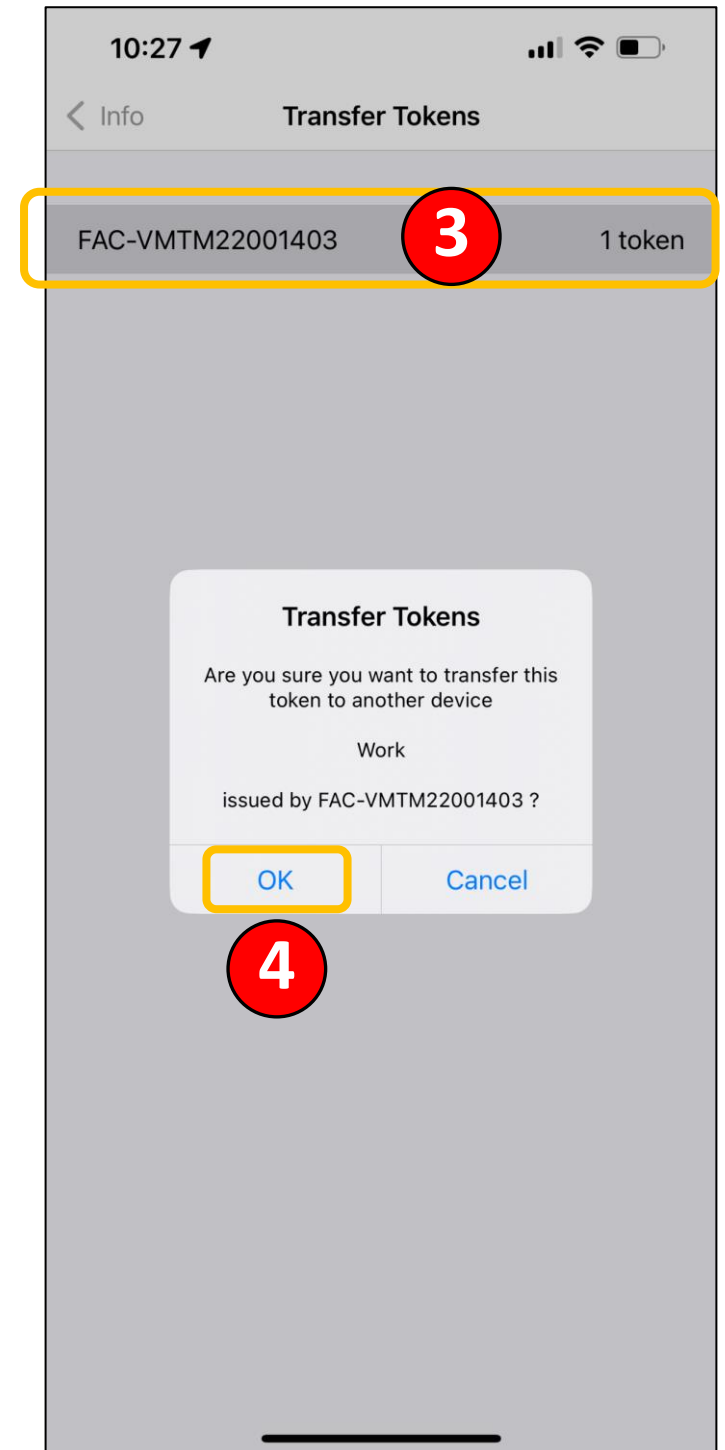
Tap Info



Tap Transfer Tokens



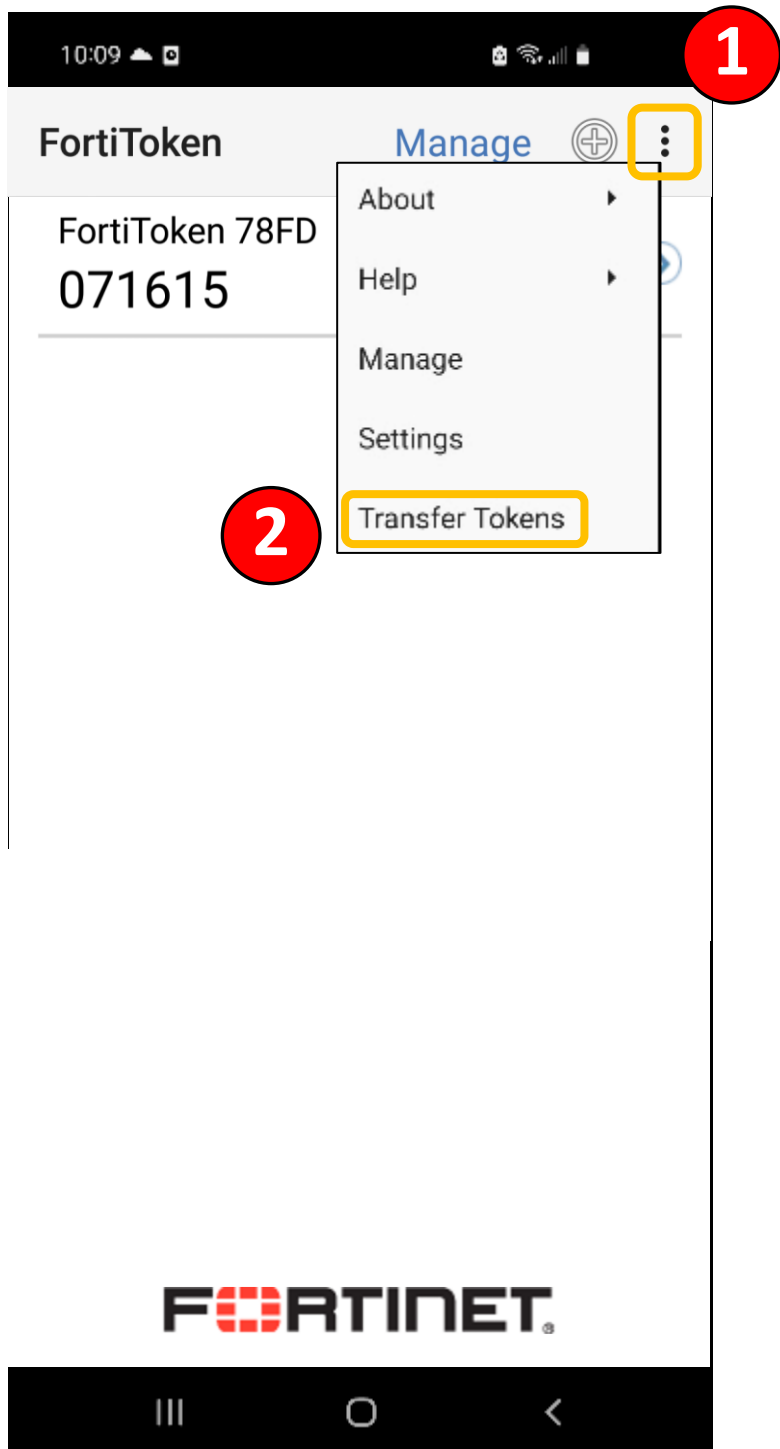
Tap FAC-XXX > Tap OK



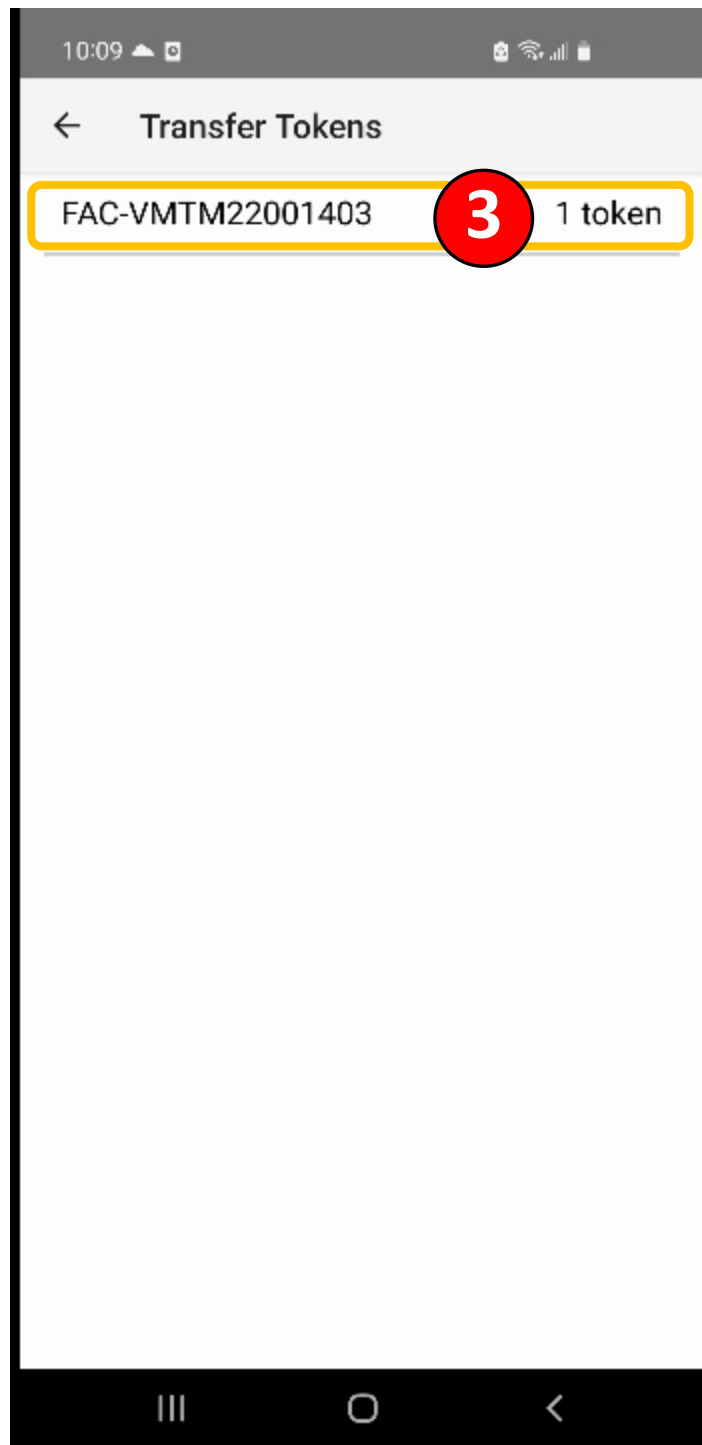


Android

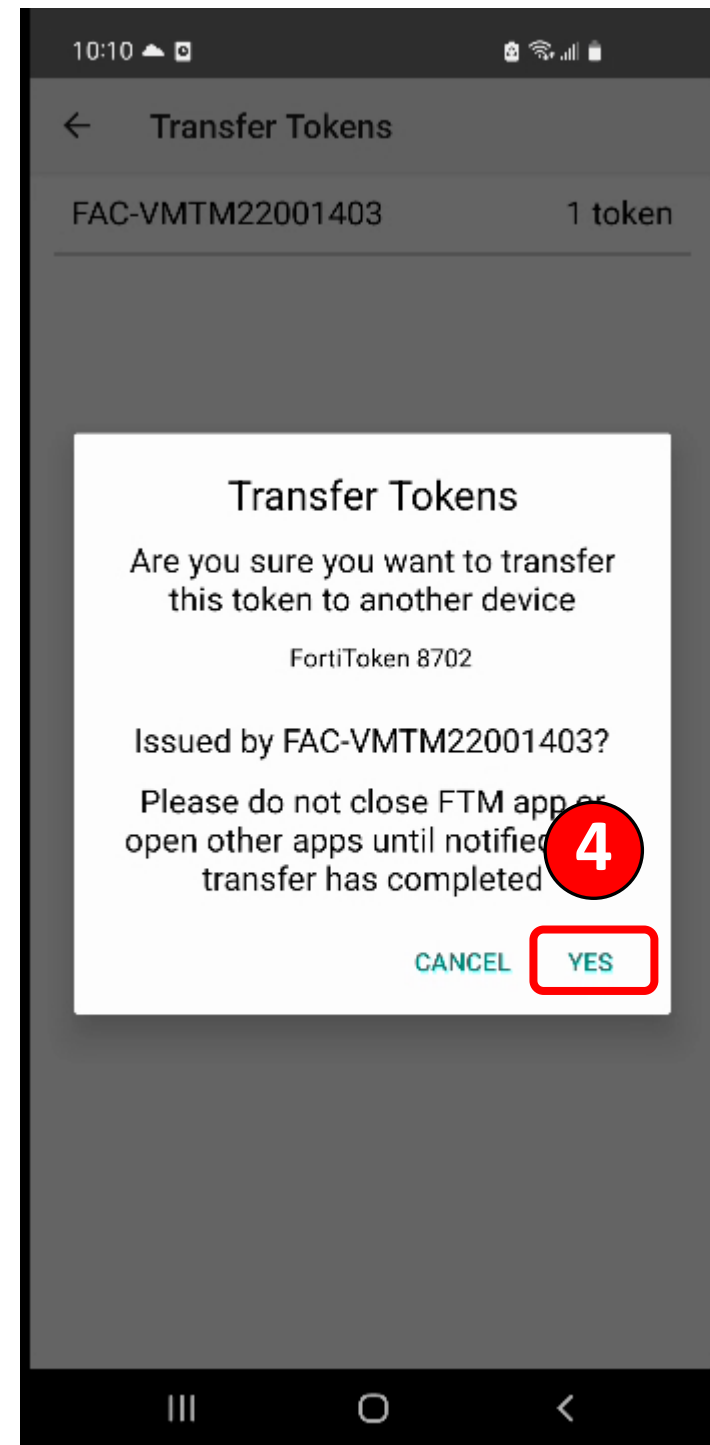
Tap ☰ > Tap Transfer Tokens



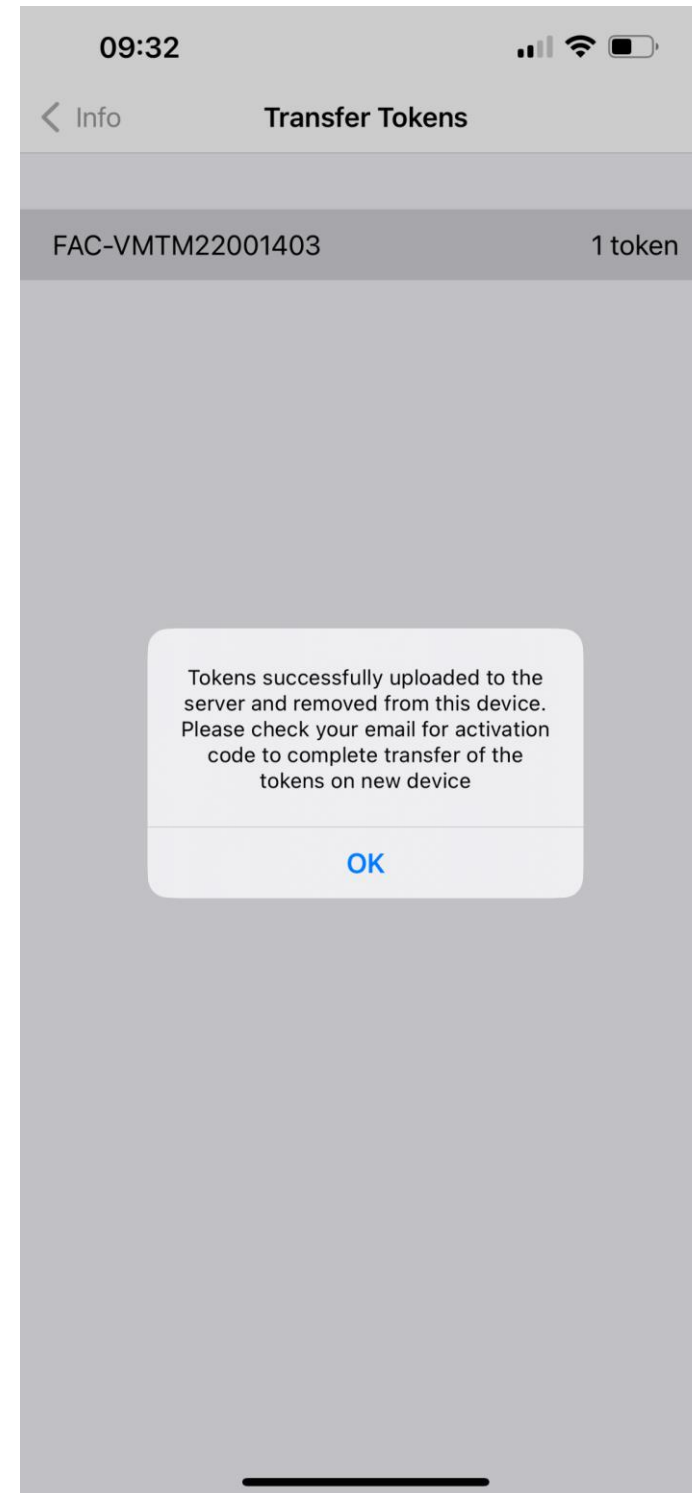
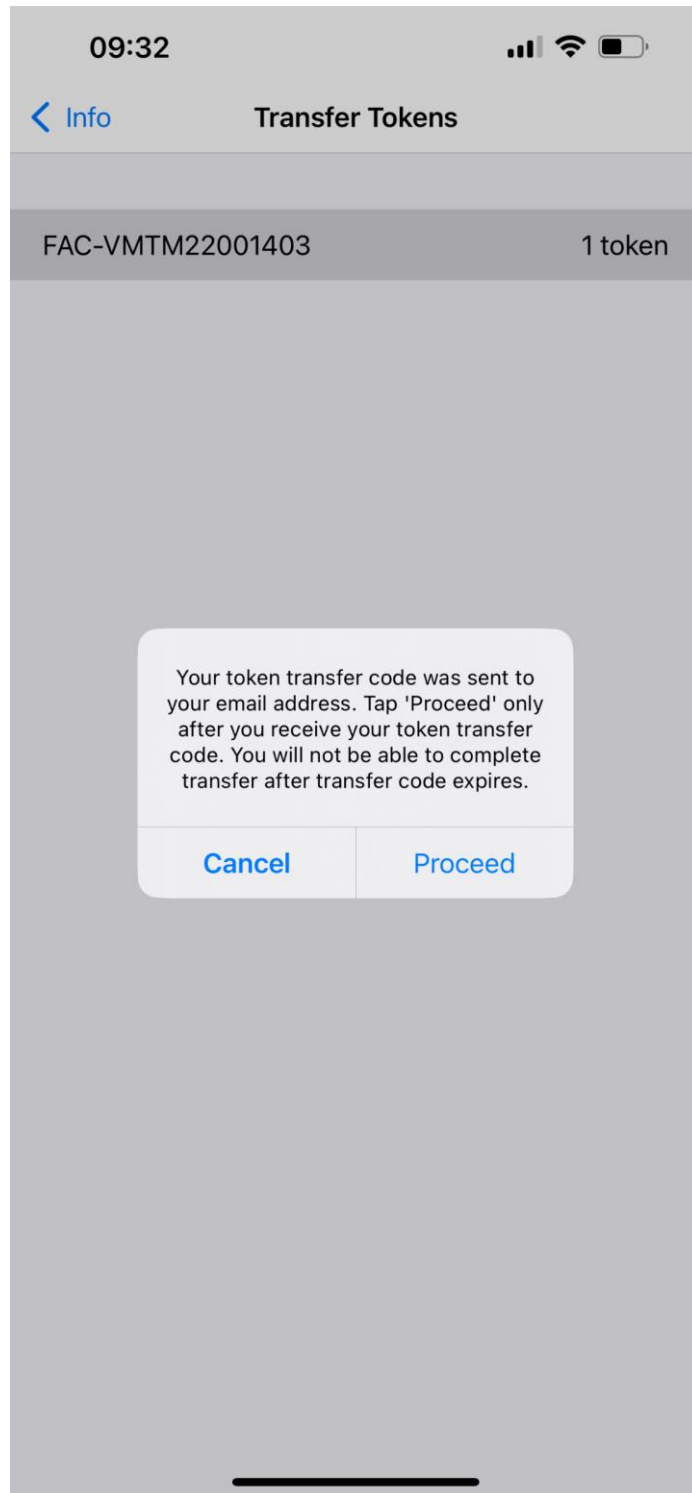
Tap your token



Tap Yes to Confirm



Token transfer confirmation is the same for both iOS and Android



FortiToken Email


[EXTERNAL]: FortiToken Mobile FTKMOB235F9DC961 Activation on fac.jhit.info

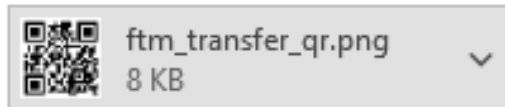


To



Fri 9/22/2023 11:18 AM

 If there are problems with how this message is displayed, click here to view it in a web browser.



QR Code Activation

Barracuda Message Archiver

+ Get more add-ins

CAUTION: This email originated from outside of the Company. Do not click links or open attachments unless you recognize the sender and know the content is safe. PLEASE REPORT SUSPICIOUS EMAILS TO: SPAM@joyholdings.local

Your request to complete transfer of tokens installed in FortiToken Mobile has been validated. Tap "+" on FTM app on your new device and either

Use the attached QR code image to scan with the "Scan Barcode" feature of the app.

-or-

Manually enter the Transfer Code.

Transfer Code for csoria:

"35VUJDU6LQLJ4"

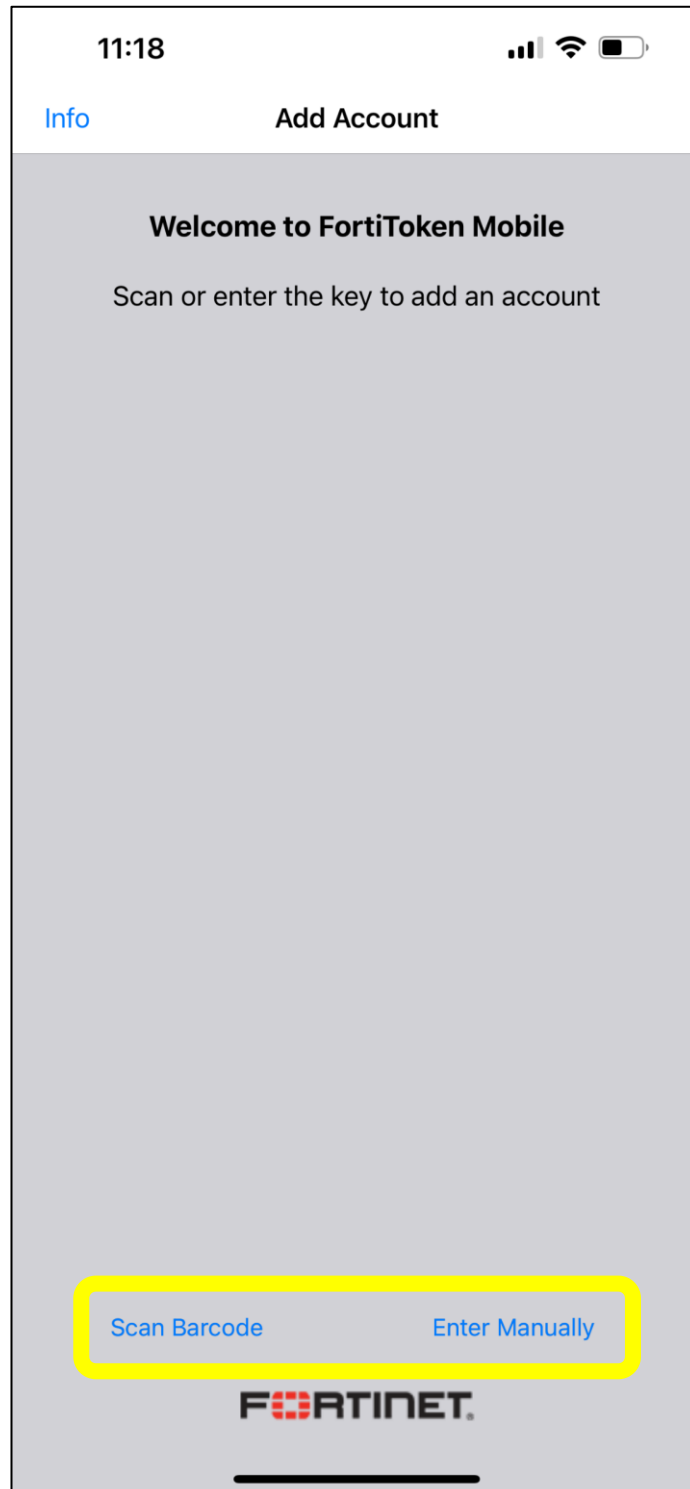


Transfer Code

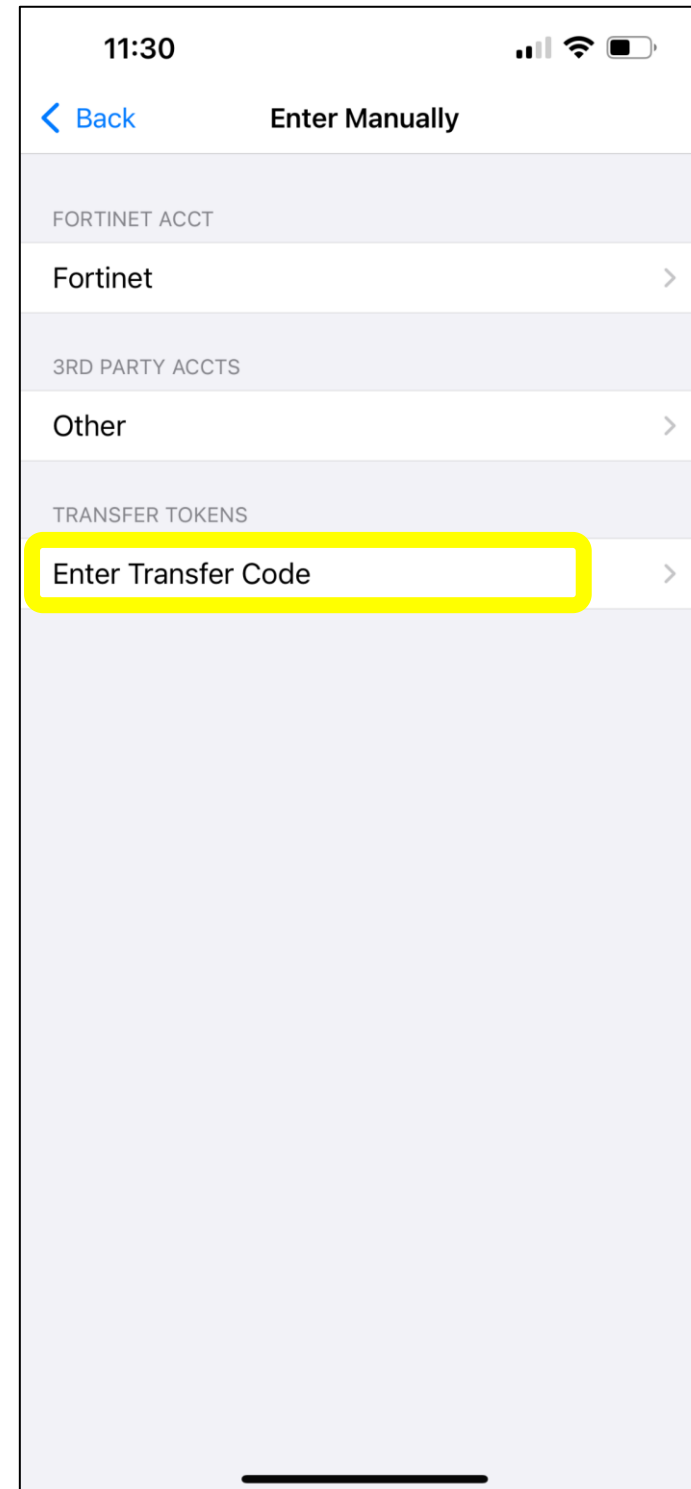
You must activate your token by: Sept. 23, 2023, 4:18 p.m., after which you will need to contact your system administrator to re-enable your activation.

Please visit <https://docs.fortinet.com/product/fortitoken/> for instructions on how to install your FortiToken Mobile application on your new device.

**On your new phone > Tap Scan Barcode
Scan Barcode from Email**



**If Enter Manually is selected, tap
Enter Transfer Code > Paste code
from Email**





Trouble?

[Contact IT Support](#)