

For iPhone and Android IT Support

# Important notes before starting

- •Your phone will send a QR code/transfer code to your work email. Make sure you have access to work email.
- •You will have <mark>24 hours</mark> to activate your token.
- •Disconnect from company Wi-Fi.
- •Use guest/home Wi-Fi or 4G/5G connection.



# iPhone

# Android



#### Tap Info

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Info	FortiToken	Manage 🕂
work 112804		>
E		ET.

#### Tap Transfer Tokens

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<b>〈</b> Back	Info	
Version		5.4.3.0123
Epoch Time		1695396436
Registration ID	9594fea6463	331f61e0a353c4e18
Languages		>
Help		>
Terms and Conc	litions	>
Security setting	s	>
Transfer Tokens	] (2)	>
Buy Tokens		>
Purchase Histor	У	>

#### Tap FAC-XXX > Tap OK





### Tap your token



Tap  $\equiv$  > Tap Transfer Tokens

10:09 📥 🖸	💩 🖘 al 💼
← Transfer Tokens	
FAC-VMTM22001403	3 1 token
	<

#### Tap Yes to Confirm



# Token transfer confirmation is the same for both iOS and Android

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< Info	Transfe	er Tokens	
FAC-VM	1TM22001403		1 token
	Your token transf your email address after you receive	er code was sent to s. Tap 'Proceed' only your token transfer	
	code. You will not transfer after tra	be able to complete nsfer code expires.	
	Cancel	Proceed	

# FortiToken Email

## [EXTERNAL]: FortiToken Mobile FTKMOB235F9DC961 Activation on fac.jhit.info



# CAUTION: This email originated from outside of the Company. Do not click links or open attachments unless you recognize the sender and know the content is safe. PLEASE REPORT SUSPICIOUS EMAILS TO: <u>SPAM@joyholdings.local</u>

Your request to complete transfer of tokens installed in FortiToken Mobile has been validated. Tap "+" on FTM app on your new device and either

Use the attached QR code image to scan with the "Scan Barcode" feature of the app.

-or-

Manually enter the Transfer Code.

Transfer Code for csoria:

"35VUJDU6LQLJ4"

You must activate your token by: Sept. 23, 2023, 4:18 p.m., after which your will need to contact your system administrator to re-enable your activation.

Please visit https://docs.fortinet.com/product/fortitoken/ for instructions on how to install your FortiToken Mobile application on your new device.

#### On your new phone > Tap Scan Barcode Scan Barcode from Email

1	1:18	•1	
Info	Add	Account	
	Welcome to F	ortiToken Mol	bile
	Scan or enter the l	key to add an ad	count
	Scan Barcode	Enter Ma	anually
	FOF	TINET.	

### If Enter Manually is selected, tap Enter Transfer Code > Paste code from Email

Back Enter Manually     FORTINET ACCT     Fortinet     SRD PARTY ACCTS     Other     TRANSFER TOKENS   Enter Transfer Code	11:30		.⊪ 奈 ■	),
FORTINET ACCT   Fortinet   3RD PARTY ACCTS   Other   TRANSFER TOKENS   Enter Transfer Code	<b>〈</b> Back	Enter Manually		
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TRANSFER TOKENS Enter Transfer Code	Other			>
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# Trouble?

# **Contact IT Support**