

FortiClient Login

BY IT SUPPORT

UPDATED OCTOBER 9TH, 2023

Welcome!

- FortiClient is the app used to connect your computer to the office using a VPN connection.
- Virtual Private Network (VPN) is a secure, tunneled connection between your computer and work.

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Office VPNs

- There are two choices to pick from.
- IPsec is the preferred connection.
- SSL is a second way to connect back to the network when network firewall restrictions may be in place.
 - Firewall restrictions can exist on managed public networks i.e. rigs, lodging, and coffee shops.
- Contact <u>IT Support</u> if you experience trouble.

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Logging in

- IPsec may be selected for you on startup.
- Enter your username
 - Your username is the same one used to login to your Windows computer.
- Enter your Windows password
- Click 'Connect'



Connecting

FortiClient will begin connecting to the office network. This will take a few moments.

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Token Entry

- Before FortiClient can finish the connection, you will be prompted to enter your token
- Your token is the 6 digit one-time
 PIN generated in your FortiToken
 app on your mobile device.



Connected

- After you enter your token, your connection will be established.
- Your FortiClient should look something like this.
- Verify Bytes Received/Sent are NOT 0 KB.
- If you see a black window, allow it to finish. This will finish connecting network resources for your account.





Troubleshooting

CONTACT IT SUPPORT